

# General terms and conditions

## Introduction:

The following terms and conditions apply when purchasing virtual classroom courses, unless otherwise explicitly agreed.

## Course information:

The essential features of our Occupational Safety and Health courses §16 and Danish Maritime Legislation courses for Foreign Senior Officers and Masters are described at each course page. For additional information or questions regarding existing information, please send an email to Danish Shipping Academy at [ps@danishshipping.dk](mailto:ps@danishshipping.dk).

## Prices:

All prices include course materials but exclude Danish VAT. Online courses are subject to 25 per cent VAT by invoicing to Danish companies. The regulations regarding reverse charge cover invoicing to companies in other EU countries. Invoicing to companies outside EU is not subject to VAT.

Danish Shipping Academy reserves the right to change the prices and is not liable for errors and omissions.

## Members' price:

- Safety & Health (3 days) costs 4.700 DKK+ VAT/participant
- DML for seniorofficers (1 day) costs 1.800 DKK. + VAT/Participant
- DML for foreign masters (3 days) costs 6.500 DKK + VAT/participant

## Non-members' price:

- Safety & Health (3 days) costs 5.200 DKK+ VAT/participant
- DML for senior officers (1 day) costs 2.300 DKK. + VAT/Participant
- DML for foreign masters (3 days) costs 7.500 DKK + VAT/participant

## Registration and purchase:

You can enrol at NemTilmeld around the clock. Advance reservation by email to [ps@danishshipping.dk](mailto:ps@danishshipping.dk).

When enrolling, you must state the following information on the participant:

- Name
- Rank
- Date of birth
- Nationality
- Email address

- Phone number

Please also enter your name, company name, email address and your purchase order number, invoice details or similar.

A binding agreement between the buyer and Danish Shipping Academy has not been entered into until Danish Shipping Academy confirms the enrolment by confirming receipt.

### **Deregistration and transfer:**

Deregistration or transfer to another course must be done at your earliest convenience. You can make changes or deregister by following the link in you registration mail. Deregistration and transfer are free of charge.

### **Cancellation:**

In order to maintain a sufficiently high quality of our courses, we reserve the right to cancel courses. Should this happen, we will offer a place on the next available course with the same content.

In case of cancellation of a course due to an extraordinary and unpredictable event (force majeure – e.g. war, civil unrest, an act of terror, general strike, epidemics, pandemics and other global health crisis) we will offer a place on the next available course with the same content.

### **Course certificate:**

By the end of the course, the participant and the buyer will receive the course certificate by email. Certificate will be sent by encrypted email. This means that you will receive an email with the following subject: “Your Danish Shipping Secure Email Portal Activation Information”.

### **Payment of invoice:**

**Companies:** The full course fee is charged after the course. The payment terms are 30 days from date of invoice.

**Private persons:** The full course fee is charged upon enrolment. Payment before the course starts.

### **Personal data:**

In order to book the courses you are required to provide the following information on the participants:

- Name
- Rank
- Date of birth
- Nationality
- Email address
- Phone number

Due to requirements from the Danish Maritime Authority the above data will be stored for five years together with the course details in IDsure.

As a customer you have the right to access the personal data we hold about you and you have the right to dispute this information pursuant to the relevant stipulations of the Danish Act on Processing of Personal Data and, in such case, by contacting Danish Shipping at [info@danishshipping.dk](mailto:info@danishshipping.dk).

**Cookies:**

By using this page you accept our use of cookies. A cookie is a small data file, which we are placing on your computer to keep track of what happens during your visit and in order to recognize the computer. A cookie is not a data programme and does not contain any virus.

**Subject to change:**

Danish Shipping Academy reserves the right to change and update these terms and conditions. It is therefore important that you stay up to date to see if any changes have been made.

These General Terms and Conditions have been revised on 27 of June 2025.